

MY ISSUES OR PROBLEMS

I have been living at [REDACTED] a retirement village for over 55's for just on 6 years. I am very happy with my home and the residents are all friendly, lovely people. There are 2 major problems here at [REDACTED]

1. The developer still has not built the promised facilities that were stated in my contract, ie clubhouse, swimming pool, bowls green, tennis courts. We have approx 12 acres of parkland with waterways – we have no staff to maintain what promised to be beautiful gardens and is slowly getting out of hand, and in fact residents are volunteering to do maintenance because the developer tells us we cannot afford to employ people to do the work. We do run a bus service, but again residents are asked to volunteer to maintain this service. There is also some doubt as to whether we can keep 24/7 management as stated in the original planning permit from the Planning Minister at the time my contract was drawn up – we are told we cannot afford it until more houses are built so that more income will be forthcoming. The above delay in providing the abovementioned facilities and completion of the remaining homes to be built has only been explained by the developer not having funds to continue the completion of Kithbrooke. It would appear we are totally at his mercy and we do not have any support to keep him to promises made 6 years ago. How could this whole project have been approved in the first place if funds could not be forthcoming. It is leaving the people in the first 100 homes in a vaccum of disbelief that their dream home in the final stage of their life is in total suspension, without an end in sight in their lifetime.
2. On the south perimeter of Kithbrooke, abutting our boundary fence is a sand, soil and garden business, with lots of dust coming over the fence (it can get very windy here). Some of the residents with chest ailments are experiencing poor health as a result of this. How this facility was given permission to operate is a mystery, and even more so when it is envisaged that they can continue to operate ad infinitum.