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From: Inquiry into the Retirement Housing Sector POV eSubmission Form
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Sent: Thursday, 16 June 2016 7:38 PM
To: LSIC
Subject: New Submission to Inquiry into the Retirement Housing Sector

Inquiry Name: Inquiry into the Retirement Housing Sector

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[REDACTED]

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SUBMISSION CONTENT:

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I am a resident that lives in a retirement village and have done so for the past 8 years.

My problem relates to my entry into the village. I purchased a renovated unit when I moved in I had lots of complaints and continuous discussions with Owner and Manager about the state of my unit. The lights did not work property - they still don't and I live with the fact that some of them don't work and I move around in the dark. He outside pipe leaks to the HWS and this is a continual waste of water that is reflected in the levy we pay. The skylight was not painted and the painting of the unit is substandard. The tap fittings and toilet roll holder are not fitted correct and I know these may be little things but I have had to look at them and live with them and it makes me anxious and unhappy.

Why should I have had to put up with it in the first place.

A forum for the purpose of resolving such matters other than the court system in the form of a Retirement Village Ombudsman would be advantageous.

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File1:

File2:

File3: