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**From:** Inquiry into the Retirement Housing Sector POV eSubmission Form  
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**Sent:** Thursday, 16 June 2016 6:09 PM  
**To:** LSIC  
**Subject:** New Submission to Inquiry into the Retirement Housing Sector

Inquiry Name: Inquiry into the Retirement Housing Sector

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#### **SUBMISSION CONTENT:**

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I am a resident living in a retirement Village and I am and have sat on the Committee of Residents managing the facility.

These are some of the problems I have encountered:

- 1.Paying for Assets
- 2.Elder abuse

1.Paying for Assets: Leasehold residents being asked to pay for assets example air-conditioning 20K plus. It is the responsibility of the residents to pay for the maintenance and upkeep of the assets within the common area not the replacement of. Still unresolved and requires the Committee to remain vigilant and fight for a fair outcome

2.Elder abuse: committee meetings are filled with overbearing, stand over, shouting, bullying tactics to get their own way.Lies are told at public meetings to residents who are vulnerable. Threats are made such as the villages will be sold if you don't comply. Your village will not have any money spent on it until you do as we request undermining the quiet enjoyment of the residents who live in the village. Undermining the Committee, going behind the back of decisions restablising village life. This still happens and Committee members suffer stress and anxiety over things that are out of their control and causes uncertainty and health problems.

An Ombudsman would help the Committee and residents to ensure that they were not bullied and force the Owner to act ethically.

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