

Rec. 15/6/16

DAWN &amp; WAYNE RENFREY

DEAR SIR OR MADAM,

I AM WRITING TO YOU IN HOPE OF HAVING  
THE COST OF OUR RATES REDUCED. WE HAVE  
MOVED INTO A RETIREMENT VILLAGE, WHICH MEANS  
WE NO LONGER OWN OUR HOME OR LAND.

PRIOR TO MOVING WE OWNED A LARGE  
PROPERTY & HOME IN MANIFORD HEIGHTS, VICTORIA,  
WHICH IS CLASSED AS A HIGH RATE PAYING AREA  
BECAUSE IT IS CLOSE TO THE CITY, COLLEGES &  
MANY SCHOOLS.

NOW WE HAVE MOVED INTO OUR  
RETIREMENT VILLAGE IN MARSHAM, WHICH HAS  
NEVER BEEN AN EXPENSIVE AREA TO BUY A HOME  
IN. LOTS OF RENTAL & A MUCH LESS AFFLUENT  
AREA. WE WERE SHOCKED TO RECIEVE OUR FIRST  
RATES NOTICE ONLY TO FIND WE ARE NOW PAYING  
HIGHER RATES THAN WE WERE. AS I HAVE  
ALREADY STATED WE DO NOT OWN THE LAND  
OR THE UNIT, AS IS THE CASE IN ALL  
RETIREMENT VILLAGES.

WE UNDERSTAND IN THESE VILLAGE SITUATIONS YOU NEED TO PAY ONGOING MONTHLY FEES & ACCOUNTS BUT THE RATES ARE HARD TO UNDERSTAND. WE BELIEVE CERTAIN COUNCILS OFFER A DISCOUNT FOR VILLAGES BUT WE AT OUR VILLAGE DO NOT GET ANY DISCOUNT.

THIS SEEMS TO BE A PROBLEM FOR A LOT OF RESIDENTS & WE WOULD WELCOME AN INQUIRY INTO THIS.

MANY THANKS FOR CHANCE TO FORWARD OUR CONCERNS,

SINCERELY

DAWN & WAYNE RENTREY

