

[REDACTED]

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**From:** Inquiry into the Retirement Housing Sector POV eSubmission Form  
**Sent:** [REDACTED]  
**To:** Tuesday, 14 June 2016 5:52 AM  
**Subject:** LSIC  
New Submission to Inquiry into the Retirement Housing Sector

Inquiry Name: Inquiry into the Retirement Housing Sector

Mr Brian Burns  
[REDACTED]

[REDACTED]

**SUBMISSION CONTENT:**

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My wife and I purchased our villa at [REDACTED] after seeing the proposed amenities both verbally and through the many brochures. We were informed the Clubhouse, Bowling Green and other amenities would be completed within twelve months. Five years later we still have no Clubhouse, Bowling Green or other amenities and the garden areas have been neglected and overrun with weeds.

The sand and soil business adjoining [REDACTED] has been allowed to continue despite assurances from the start of it's imminent closure and causes a significant health risk to the residents.

The Developer, [REDACTED] has made hollow promises over the last five years, treating the elderly residents with disdain and complete lack of respect. We feel the value of our property has diminished and is unsaleable at the present time.

Our solution:

The appointment of an Ombudsmen to give us the opportunity to voice our concerns and make the Developer, Mark Casey accountable for his promises and lack of action.

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File1:

File2:

File3: