

John & Dorothy Chiron

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24 May 2016

The Secretary
Legal and Social Issues Committee
Parliament House
Spring Street
EAST MELBOURNE VIC 3002

Dear Sir/Madam

Re: A Parliamentary Inquiry into the Retirement Housing Sector

As residents of a retirement village we would like to draw to your attention to 2 matters.

1. Council Rates:

When we relocated to a retirement village where we are part of a substantial community paying rates for small areas of land compared to standard building blocks outside the village we anticipated that council rates would be considerably lower. Unfortunately this is not the case and we fear that Casey Council along with other councils are using this village and many others as an easy cash-grab opportunity.

2. Appointment of Retirement Housing Ombudsman:

It is vitally important that a Retirement Housing Ombudsman be appointed so that residents of retirement villages can be certain that their concerns now and in the future are addressed appropriately.

In conclusion we would like to request that these 2 matters be addressed as a matter of urgency.

Yours sincerely

[REDACTED]

John David Chiron

[REDACTED]

Dorothy May Chiron