

From: Kathleen Walton [REDACTED]
Sent: Tuesday, 22 March 2016 8:11 PM
To: LSIC
Subject: Retirement Sector Enquiry

Dear Sir/Madam, A little unsure of your exact interest in this area but assuming it includes the Rental Retirement Private Sector, I wish to comment on my following observations, having recently spent time in the Tasmania and Victorian establishments. They appear to be offering a rental market for those not wishing to buy into the Private ownership sector, yet managing them as an Aged Care Setting. Examples being the independant living status but allowing sick nursing home type patients to acquire residence there in. Not supplying Nursing Care out of hours or weekends with no qualified in house managers. Nursing Homes must offer fruit daily but this is charged as an extra. The meals are compulsory once a day if you do not have a full kitchen but they do not cater for individual needs of various conditions, or at best, limited in choice. Those including diabetic, low kilo joule or sodium/fat reduced for those with heart or cholesterol problems toname a few. The fact it is compulsory to purchase the meal warrants it being a suitable for the recipient. Exorbitant exit fees for cleaning etc. when this is not actually carried out prior to a new tenant taking up residence. Whilst in theory they offer a valuable and worrywhile housing option, they clearly need strict guidlines in place to ensure the respectful protection of those vulnerable to exploitation by the management of these companies. Garden Villages being the category in this instance. Kind Regards, Kathleen Walton.