

Rec 10/6/16  
Sub 182

FOR R.R.V.V. Parliamentary Submission

My name is BERYL NOBLE and I live at [REDACTED] and am recently widowed. My late husband David & I moved into the village in October 2008. We had contracted & paid a deposit on a 2 bedroom plus study villa which unfortunately was not built when promised. We moved into a 2 bedroom villa supposedly for about 3 months. As well as paying for the 2 bed room villa we had paid close to \$4000 for extras on the contracted villa which to this day has never been built.

My husband died on 21st June 2015 and I am still trying to get a 2 Bedroom + study villa but so far have had no luck.

The village has a new owner after been in receivership twice. The original deposit and the money paid for extras has never been repaid to me.

There is a vacant 2 BR + study available which has been promised to me but the owner says he must sell the villa I am in (must be sold) before I can pay the balance owning on a bigger villa & shift in to it.

The new owner has improved some of the situations that has existed in the village but he doesn't seem to be able to move ahead on the village as

2/ as we had all hoped he would.

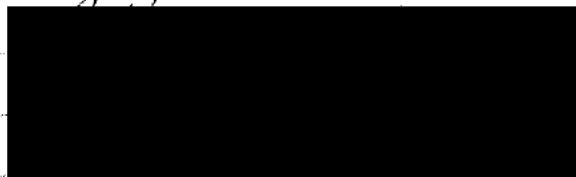
Our villas are well designed for retirees and are mostly well built

Our lawns are kept neat + tidy but our front gardens are, on the whole, not maintained as well as we hoped they would have been

We have a small villa that is currently being used as our community centre but do not have the larger more useful one originally promised

Signed

Beryl Noble



4th June 2016.

P.S. It would be a great help to all residents in Retirement Villages if there was a Government appointed OMBUDSMAN just to help with all our concerns. Especial the many financial ones that exist in this area eg Deferred fees etc.