

William & Helene Hunt

**September 2015 we moved into [REDACTED]
It was our decision to downsize from a 4 bedroom house to a 2
bedroom unit and to date we have enjoyed the experience.**

**We have no children and the security aspect was the main factor
in our moving here.**

**The other important factor is maintenance of the Villa and care of
the gardens.**

**Management has been very courteous, obliging and helpful in all
matters that we have raised with them, in fact have been very
active to make life pleasant for all residents. We have a Welcome
Centre where the residents of The Range can meet and socialise.
The Independent Living Residents are always included in any
social activities run by Querencia.**

**To us the financial costs seem reasonable and far less than other
villages who advertise in most Senior Literature.**

**Possibly phone and power costs could be cheaper if put out to
tender, but management seems aware of this matter and is
pursuing alternatives.**

**Our hope for the future is for a village that is viable and
profitable to the owners so no reduction in services is envisaged.**

**I imagine an Ombudsman would be a good idea to oversee the
living conditions of retirement tenants in general.**