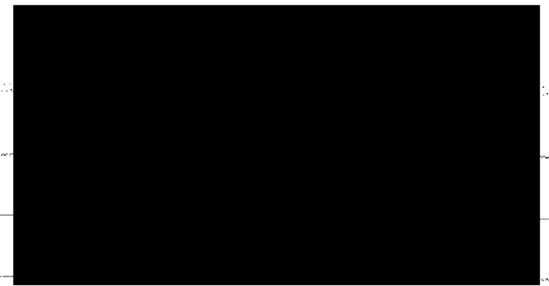


Rec 8/6/16

The Secretary,  
of Legal + Social Issues Committee



8/6/16

I would like to submit a Submission to Gov't to Re-write the Retirement Villages Act, and to establish an Industry Ombudsman, to make changes and improve conditions + standardise Retirement Village Policies for Residents in the Future.

As a resident of a smaller-older style Retirement Village, and on behalf of some of our Residents, I make an appeal to Gov't that we are very unhappy with our situation of increasing high fees, on top of full Council Rates + Water Rates, as well as Manager's Salary + Night Duty Payments, plus his living quarters + facilities within our Village, (even though we already have an Emergency System 24/7.)

The Manager does basic duties, + has limited care or input into Village activities, with no contribution from Operators in any way.

I feel our Village + Residents would benefit greatly if the Manager's future contract could be changed to 'Living off Site' + working hours = 9 to 5pm weekdays, then utilising these financial savings towards much needed maintenance of the Village, and possibly in the purchase of a Van for the Manager to transport the elderly Residents to shopping centres, + outside activities, as there is very little going on within the Village over the last few years.

Hoping this may receive some earnest consideration for the future of ours, + all Retirement Villagers in General!