

[REDACTED]

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**From:** [REDACTED]  
**Sent:** Thursday, 9 June 2016 11:31 AM  
**To:** LSIC  
**Subject:** Inquiry 432

To: The Secretary Legal & Social Issues Committee,

I am Carole Anne Brierley and my partners name is Leonard (Peter) Weston, we reside in the [REDACTED] and have done so for nearly 9 years, just like everyone else here. So many things were promised to all of us, nothing has been fulfilled. It has fallen on deaf ears in every possible way.

You can't call this a retirement Village like all the other ones that are advertised. They have so many amenities, we have nothing to speak about. Too many people here have passed away, because it is so empty. So many lies and hurtful things have gone by unnoticed, not to many strong people here now it is so sad.

We pay high prices for water rates, Council rates, gas, electricity, phone bills, cutting of the grass etc. They said they would do something about it, but to no avail. Why should we go through this dilemma? The owners aren't doing anything for us, more or less just throw away the key. We really need a community centre, desperately, for the few people whom are here now. It would give them a little more quality of life. Everything is focused on [REDACTED] and everyone who live there. A lovely place well looked after, everything that you need. Meals, comfort, people who care. But [REDACTED] is a different kettle of fish why oh why.

We have had consumer affairs here and [REDACTED] to mention a few, they haven't helped us promises, promises, as I stated before. How this place was ever classed as a retirement Village, it's a big farce, a big joke.

We have not had a meeting of any kind in the past 6 months, not good enough. We need action as soon as possible please.

If you could find it in your hearts, we need an ombudsmen who can do something for us, someone with a bit of know how to get things done. Please don't turn a blind eye to us, we really do need a strong and sincere person to come to our aid.

Please, Please, Please!

Yours Sincerely

Carole Brierley & Peter Weston

