

Rec 8/6/16

Dear Mr Springale,

Thank you for your Letter into the Inquiry of the Retirement Housing Sector.

I have only lived in a Retirement Village a short time. When we are old, it is good to be in a Village with security, and people around us, but I have other concerns.

We have many Volunteers who do a great job. It costs a lot to buy into a Village, a unit that we will never own. From the 1<sup>st</sup> of July we pay \$472-15 a month for services. If we didn't have the Volunteers, our Levy would be higher.

I feel the slow practice of getting a unit ready for sale, when we have to leave is long over due. Some time it takes months even a year, before our family can get some money from the sale.

I hope this slow practice is looked into.

I remain

Yours Faithfully

Ms J. L. O'Sullivan