

Rec 6/6/16

TO NINA SPRINGLE

Re your recent letter regarding  
the committee to investigate the  
retirement sector.

We are very fortunate in this  
Village - There is a vibrant social +  
management committee - Stockland  
the Village owners seem to listen  
to concerns + all staff are caring +  
respectful. The only problems we seem  
to have are with individual personal  
that one finds in any situation. Every year  
we are surveyed by a private company  
who report back to Stocklands + for  
several years residents, who all answer  
anonymously, have given very high  
marks for all areas of the village.  
I feel sorry for those in uncaring

situations, and grateful about  
\$ live cheat Long Island Village  
I trust the 'Bad' villages will  
be helped by such a committee  
that is being set up.

Pam Jenkins

PS The manager is always  
available + is kind +  
dedicated + lets us  
know as soon as possible  
anything we need to know