

Inquiry into the Victorian Government's COVID-19 Contact Tracing System and Testing Regime

Mrs Lynn Nash

Organisation Name:
Your position or role:

YOUR SUBMISSION

Submission:

In Minister Pakula's evidence to the Public Accounts and Estimates Committee on 13 May 2020, he stated "Under Working for Victoria, we have had over 1350 jobseekers finding work in roles connected to the quarantine program. We have got another 600 working in call centres as part of the coronavirus contact tracing effort". What prerequisites (apart from being on the Working for Victoria "list") were there for working in the call centres for contact tracing? What skills, qualifications, and experience did those 600 people have and were their credentials checked? How were these positions advertised? What was the recruitment strategy? What hours/days were they working. It proved to be a very important, if not a crucial role, requiring some level of skill and call centre experience.

FILE ATTACHMENTS

File1:
File2:
File3:

Confidentiality:

Signature:
Lynn Nash