

Inquiry into the Victorian Government's COVID-19 Contact Tracing System and Testing Regime

[REDACTED]

Organisation Name:
Your position or role:

YOUR SUBMISSION

Submission:

I was a confirmed positive case of COVID-19 on the 28th of July. I was contacted by the doctor from the Prahran pop-up clinic of my result. It was a brief conversation with limit information provided to me. I was instructed to stayed at home and to let me housemates to isolate as well. I was told that DHHS will be in contact with in the next 24hours.

Waiting anxiously, I took the initiative to inform all my close contact that I had been in contact with 5 prior to getting my test done to self-isolate and to get tested.

5 days after be contacted by the doctor I was still yet to hear from the DHHS. Being extremely anxious I what I was meant to be doing I called them to ask why I hadn't been contact yet. Finally getting through the officer told me that doctor gave the wrong phone number to the DHHS. After finally getting some information I was told to self qaratine and was put on the system. I was told to wait for a phone call from the contact tracing team. It wasalso clarified that my partner had to get re-testes and my housemate. Both ended up being postive result after getting this test.

This phone call came on the next day, they took all my contact details from 3 days prior of my test (work and social contacts I had seen). Not once was I asked to use the COVIDsafe app, nor was any precise locations of where I had been was asked.

I had informed all my close contacts that the DHHS will be in contact with them soon to let them know what they a should be doing. All of which had already been tested and were self isolating for 14 days without any instruction from the DHHS.

Coming to the end of this 14 day period on day 13 most of my contact finally received a text or phone call that they needed to self isolate for 14 days. A lot.of confusion was made by this as they had already self isolated. Luckily it was all cleared up and they were released.

FILE ATTACHMENTS

File1:
File2:
File3:

Confidentiality:

[REDACTED]

[REDACTED]

Signature:

[REDACTED]