

Commercialisation of Land Registry Services



Implications for
employees



Environment,
Land, Water
and Planning

Land Use Victoria in the DELWP structure



Land Registry Services at a glance

850,000 land transactions registered

9,000 plans of subdivision registered

65,000 new parcels created

2,000 Crown land transactions

1 million land index searches

200,000 plan searches

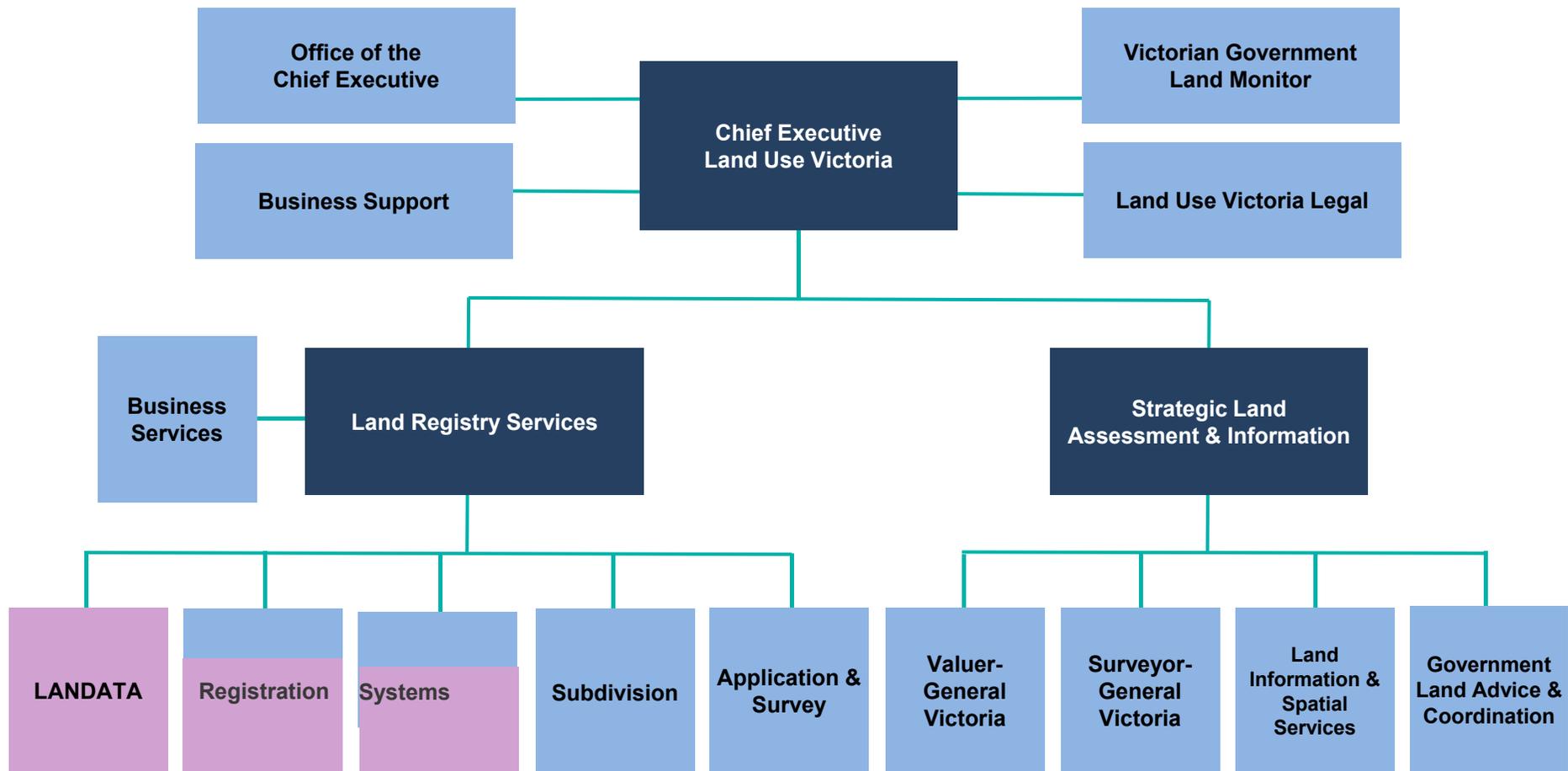
2.4 million title searches

300,000 property certificates (vendor statements)

55,000 planning certificates

Per annum figures are provided.

Proposed commercialised and retained functions



Functions being commercialised

Functions retained

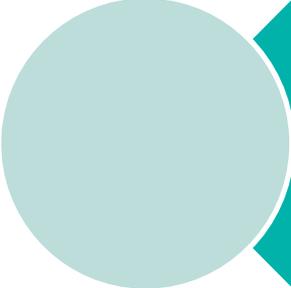
The Registrar will continue to be responsible for all of its statutory functions, including:

- the Land Titles Register and approving all changes to the Register, the Victorian Online Titles System and other IT systems
- the registration of all land transactions.
- continue to retain full control over the future setting of fees for existing and new statutory services.

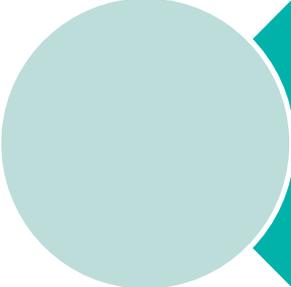
Key functions and powers retained by the State:

- continue to own the land registry data
- provide the State Guarantee of title
- enforce service standards
- ensure the integrity, security and availability of registry services and systems are maintained
- monitor and oversee the private operator's dealings with customers.

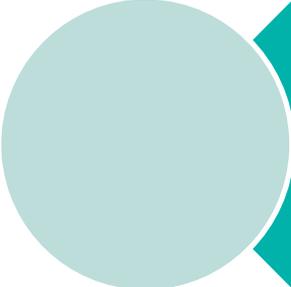
Supporting our employees



Consultation conducted in accordance with Clause 10 (Implementation of Change) in the *Victorian Public Service Enterprise Agreement 2016*

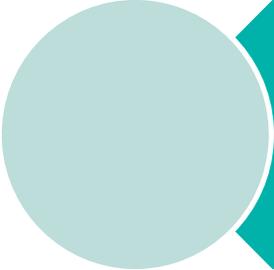


Formal consultation with employees and CPSU commenced in March 2018 and is ongoing.

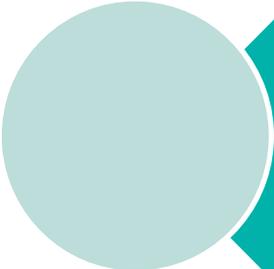


Communications were distributed to employees and the CPSU on the proposed scope of the change, timelines and process. Employees were briefed.

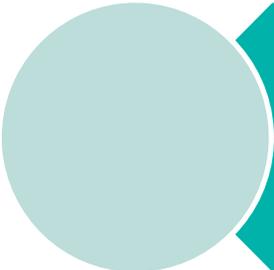
Supporting our employees (Cont'd)



Ongoing meetings with employees and CPSU.



Website and designated inbox established to respond to employee questions and comments.



Expression of Interest and Staff Matching Process being developed for consultation with employees and CPSU.

Supporting Change

- Focus is on identifying and monitoring the impact of change and providing ongoing support.

Partnering

- The Private Operator will be required to partner with DELWP to ensure a smooth transition.

Employee support

- management and supervisors
- HR advisors and change specialists
- Employee Assistance Program
- health and wellbeing programs
- Workplace Conciliator
- a grievance process
- peer support.

Benefits

- The commercialisation will deliver better services to the public through continued investment in information technology systems and customer interfaces.

Retained functions

- The State will retain all statutory functions, manage the administrative services provided by the private operator to the State and preserve the integrity and security of the land register.

Employees transferring

- Employees who transfer to the private operator will continue to perform similar roles based on their skills and will be employed under no less favourable terms and conditions.
- Consultation will continue with all affected employees and the CPSU.

Employees remaining

- Employees who will be retained within the VPS will perform roles that remain with the State.

Thank you. Questions?



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