

[REDACTED]

From: [REDACTED]
Sent: Wednesday, 15 September 2021 12:37 PM
To: North, Danielle; [REDACTED]
Subject: Re: [EXTERNAL]Our Thanks

Thanks Danielle & [REDACTED]. I'm doing ok despite [REDACTED] funeral being quite a sad affair. It was nice being part of a team that worked together to provide an outcome that supported the immediate and wider family in their grief. Everyone worked collaboratively to ensure that the family could get on with the process of grieving.

Kind regards,
[REDACTED]

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From: North, Danielle [REDACTED]@ambulance.vic.gov.au>
Sent: Wednesday, September 15, 2021 10:32:16 AM
To: [REDACTED]@ambulance.vic.gov.au>; [REDACTED]
[REDACTED]@ambulance.vic.gov.au>
Subject: RE: [EXTERNAL]Our Thanks

Absolutely [REDACTED] – what lovely feedback for the care and support you have provided the family.

Thank you and well done, I hope you are ok.

Kind regards

Danielle North
Director Wellbeing and Support Services

(Please note that I work flexibly to manage family commitments and do not expect any emails to be actioned out of hours – if a matter is urgent I will make contact by phone)

Ambulance Victoria
375 Manningham Road Doncaster VIC 3108
PO Box 2000 Doncaster VIC 3108
M [REDACTED]
E [REDACTED]@ambulance.vic.gov.au
W ambulance.vic.gov.au

Psychosocial Wellbeing Survey 2021

August 23 – September 26

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From: [REDACTED]@ambulance.vic.gov.au>
Sent: Wednesday, 15 September 2021 10:23 AM
To: [REDACTED]@ambulance.vic.gov.au>
Cc: North, Danielle [REDACTED]@ambulance.vic.gov.au>
Subject: RE: [EXTERNAL]Our Thanks

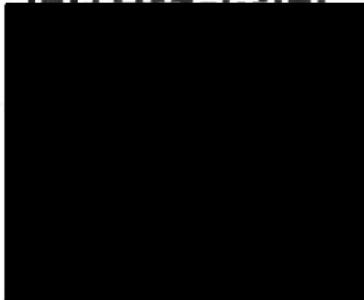
That's so beautiful [REDACTED] - well done to you as always for the wonderful care you provide to our people and their families!

Kind regards

[REDACTED]
Senior Manager, Peer and Pastoral Care
Wellbeing and Support Services

Ambulance Victoria
375 Manningham Road Doncaster VIC 3108
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Psychosocial Health and Wellbeing Survey 2021
August 23 – September 26
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From: [REDACTED]@ambulance.vic.gov.au>
Sent: Wednesday, 15 September 2021 10:19 AM
To: [REDACTED]@ambulance.vic.gov.au>; [REDACTED]@ambulance.vic.gov.au>;
North, Danielle [REDACTED]@ambulance.vic.gov.au>; [REDACTED]
[REDACTED]@ambulance.vic.gov.au>
Subject: Fwd: [EXTERNAL]Our Thanks

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From: [REDACTED]@gmail.com>

Sent: Wednesday, September 15, 2021 10:14 am

To: [REDACTED]

Subject: [EXTERNAL]Our Thanks

[You don't often get email from [REDACTED]@gmail.com. Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

Dear [REDACTED]

We want to sincerely thank you for all your help in arranging our son [REDACTED] funeral. You handled everything so well from the day we met you on Friday 3 through to the lovely service you co-ordinated yesterday. It couldn't have been a more touching tribute and it would have required a lot of behind-the-scene organising. [REDACTED] would have been totally over-whelmed and also highly embarrassed about so much fuss being made about him. That's the kind of person he has always been- even as a child. I think that came through from the words spoken about him by his family.

I would like you to also pass on my thanks to [REDACTED] for all the work she did organising payroll, the guard of honour the ambulance vehicle, drivers and the wonderful pipers and drummer - especially [REDACTED] whom I didn't recognise in his kilt. [REDACTED] was [REDACTED] first Team Manager and also one of the first paramedics I met when I started to work for Ambulance. He would always volunteer his time at the annual entry exams for new students back then.

Please also pass on my thanks to Tony Walker for allowing so many paramedics to be present at the Caulfield Branch for the guard-of-honour yesterday, for his thoughtful information notice to staff about [REDACTED] death and for the indirect help and support he has offered [REDACTED] over the years. We appreciated it and I know [REDACTED] did too.

I think in years to come [REDACTED] boys [REDACTED] and [REDACTED] are going to remember yesterday with sadness but also with gratitude that so many people really appreciated the wonderful, kind person their Dad was.

Kind regards,

[REDACTED]

Sent from my iPad