

**From:** [REDACTED]  
**Sent:** Wednesday, 15 September 2021 10:29 AM  
**To:** [REDACTED] North, Danielle; [REDACTED]  
**Subject:** RE: [EXTERNAL]Our Thanks

Hi [REDACTED]

Thank you for sharing this email. I will pass it on to Tony. I watched the service last night and it was a beautiful tribute. The video of the guard of honour sent to me by [REDACTED] was very moving and so pleased the family could be a part of that.

I hope you are all travelling ok today. Thank you for everything you all did to support this, the family were clearly very grateful and comforted by AVs involvement and will hold onto those memories forever.

Take care.

Regards,  
 [REDACTED]

[REDACTED] Chief of Staff  
 Ambulance Victoria | 375 Manningham Road, Doncaster VIC 3108  
 Woi Wurrung Country

[REDACTED]  
 BEING RESPECTFUL | WORKING TOGETHER | BEING ACCOUNTABLE | OPENLY COMMUNICATING | DRIVING INNOVATION



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**From:** [REDACTED]@ambulance.vic.gov.au>  
**Sent:** Wednesday, 15 September 2021 10:19 AM  
**To:** [REDACTED]@ambulance.vic.gov.au>; [REDACTED]@ambulance.vic.gov.au>;  
 North, Danielle <[REDACTED]@ambulance.vic.gov.au>; [REDACTED]  
 [REDACTED]@ambulance.vic.gov.au>  
**Subject:** Fwd: [EXTERNAL]Our Thanks

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**From:** [REDACTED]@gmail.com>  
**Sent:** Wednesday, September 15, 2021 10:14 am  
**To:** [REDACTED]  
**Subject:** [EXTERNAL]Our Thanks

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Dear [REDACTED]

We want to sincerely thank you for all your help in arranging our son [REDACTED] funeral. You handled everything so well from the day we met you on Friday 3 through to the lovely service you co-ordinated yesterday. It couldn't have been a more touching tribute and it would have required a lot of behind-the-scene organising. [REDACTED] would have been totally over-whelmed and also highly embarrassed about so much fuss being made about him. That's the kind of person he has always been- even as a child. I think that came through from the words spoken about him by his family.

I would like you to also pass on my thanks to [REDACTED] for all the work she did organising payroll, the guard of honour the ambulance vehicle, drivers and the wonderful pipers and drummer - especially [REDACTED] whom I didn't recognise in his kilt. [REDACTED] was [REDACTED] first Team Manager and also one of the first paramedics I met when I started to work for Ambulance. He would always volunteer his time at the annual entry exams for new students back then.

Please also pass on my thanks to Tony Walker for allowing so many paramedics to be present at the Caulfield Branch for the guard-of-honour yesterday, for his thoughtful information notice to staff about [REDACTED] death and for the indirect help and support he has offered [REDACTED] over the years. We appreciated it and I know [REDACTED] did too.

I think in years to come [REDACTED] boys [REDACTED] and [REDACTED] are going to remember yesterday with sadness but also with gratitude that so many people really appreciated the wonderful, kind person their Dad was.

Kind regards,

[REDACTED]

Sent from my iPad