

2025-26 Victorian State Budget

Public Accounts and Estimates Committee

The Hon. Mary-Anne Thomas MP
Minister for Ambulance Services

OFFICIAL



Department
of Health

Saving and improving lives

The 2025-26 State Budget is delivering the care people need, when they need it.

Continuing access



\$84 million over two years to assure services in rural and regional Victoria

Includes 15 dual paramedic ambulance crews, four peak-period units and four 24-hour ambulance services

Driving improvements



\$58 million over two years to improve patient flow and reduce ambulance ramping

Delivers increased bed and short stay unit capacity

Virtual Emergency Care



\$436.7 million over four years to grow the Victorian Virtual Emergency Department

Capacity for up to 1,750 calls per day by 2028–29

Victoria's hardworking paramedics

Victoria has **more registered paramedics** than any other State

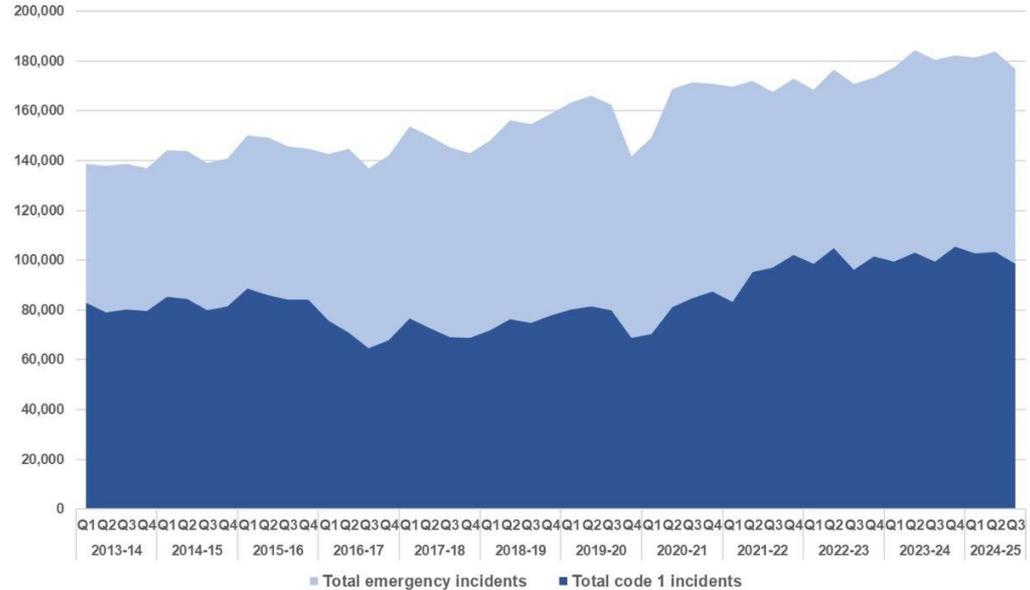
The largest ever MICA paramedic increase is underway – another **54 MICA Intern paramedics** will be on the road by end of 2025

Paramedics now respond to more than **1,000 lights and sirens (Code 1) cases a day**

Last quarter, **65.6% of Code 1 cases were responded to within 15 minutes**

In 2023-24, **Victorian response times** were better than in the largest States (New South Wales and Queensland)

Ambulance Victoria is also equal to or better than interstate peers in **pain management** and our **cardiac arrest survival rates** are the **best in Australia** and amongst **the top 3 in the world**



Driving system change

Care options to deliver the right care, in the right place, at the right time.

The **Victorian Virtual Emergency Department** has seen over 500,000 patients and is expanding

Ambulance Victoria's Secondary triage connected 17.7% of triple zero callers to more appropriate care - preventing 156,149 unnecessary ambulance dispatches

We're also introducing Australia's first **Paramedic Practitioner** roles

The **Standards for Safe and Timely Ambulance and Emergency Care for Victorians** rolling out across 2025



Standards for Safe and Timely Ambulance and Emergency Care for Victorians

Median patient transfer times are continuing to improve, improving care outcomes and getting ambulances back on the streets quicker.

Austin Hospital, Frankston Hospital, Monash Medical Centre - Clayton, Maroondah Hospital and Royal Melbourne Hospital recorded more than a **10% improvement**

During the same period, **16 of our largest and pressured hospitals** (almost 40%) improved their transfer performance compared to last year

Hospital	2023/24 Q3 % transfers within target	2024/25 Q3 % transfers within target
Austin Hospital	62	74
Frankston Hospital	67	79
Monash Medical Centre - Clayton	51	59
Maroondah Hospital	45	51
Royal Melbourne Hospital	60	68



Thank you



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