

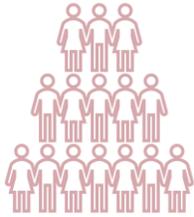
4 JUNE 2025

The Hon Ben Carroll
Deputy Premier and Minister for
WorkSafe and the TAC

Public Accounts and Estimates Committee

Transport Accident Commission

TAC - Client metrics



45,000
Clients supported in 2023-24



\$1.81 billion
Funding for support, services
and compensation



1,031
Seriously injured clients
returned to work



71.7%
Independent of
scheme
in 12 months



1,352
Common law
settlements under
protocols

TAC - Client support



70.3%
of 'less seriously injured'
clients returned to work
within 6 months of injury



Make Every Day Matter Strategy
Sets the direction to 2030 & goals for safer
roads, better recovery outcomes and
scheme sustainability



94.1%
Of all decisions made on
support requests were
found to be high quality



\$240,000
Awarded to community-
based projects that
support Victorians living
with disability



Protocols Optimisation Program
Giving access to timely and fair
compensation and alternative dispute
resolution



**Restorative Justice
Program**
Scaling up to provide
healing for clients
affected by road trauma

TAC Grants and Partnerships

- **\$5.94 million** invested in community partnerships and commercial sponsorship to influence road user behaviour in 2023-24
- Almost **\$2.54 million** invested across the Road Safety Grant and Local Government Grant programs from 2023-24.
- **\$600,000** provided to local football and netball clubs to educate on dangers associated with speed, drink/drug driving, fatigue and distractions in 2023-24.
- Over **\$588,000** for value-based healthcare innovation projects to provide efficient, cost-effective and high-quality care in 2023-24.
- TAC partners with a diverse range of organisations including AFL Victoria, the Melbourne International Comedy Festival, the Australian MotoGP, Amber Community and the Victorian Tourism Industry Council.

TAC - Financial performance

\$1.0 billion

Operating profit in 2023-24

\$1.1 billion

Performance from insurance operations in 2023-24

151.6 per cent

Insurance Funding Ratio at 30 June 2024

WorkSafe Victoria

Supporting Workplace Safety

- WorkSafe introduced their five-year strategy in February 2025, setting out the actions required to reduce workplace harm and improve outcomes for injured workers
 - Three key areas of action are **safety, support** and **financial management**
- In 2023-24, WorkSafe:
 - Conducted **50,177** workplace visits, up **13%** on 2022-23
 - Issued **13,943** improvement notices, up **28%** on 2022-23

178 OHS prosecutions

Maintaining an 89% success rate

\$11,293,675

In fines imposed by the courts

Supporting injured workers & businesses

In the period from 1 July 2023 to 30 June 2024:

104,822

Injured workers were supported with **treatment and/or weekly benefits**

\$3.4 billion

Total scheme payments were made to support injured workers

35,575

New claims were received by WorkSafe

26,315

Injured workers were supported to **return to work**

WorkCover Scheme Modernisation:

Effective 31 March 2024, the Government modernised the Scheme including:

- tightening mental eligibility criteria, but trauma-induced mental injuries remain compensable
- introducing a whole person impairment test to receive weekly payments beyond 130 weeks

An independent review, tabled in May 2025, found:

- The reforms are expected to improve financial sustainability - but more time is needed
- The 2027 statutory will provide a clearer picture

The average WorkCover premium rate is being maintained at 1.8% of remuneration in 2025-26

Supporting Workers' Mental Health

- **Psychological Health Regulations**
 - Will create specific obligations for employers to identify and control psychosocial hazards in their workplaces
 - Expected to take effect from December 2025
- **'Don't cross the line' campaign**
 - No Victorian should face aggression or intimidation at work
 - WorkSafe Victoria is running a fresh campaign which calls on everyday Victorians to consider the toll on workers who may experience yelling, swearing and hostility as part of their day-to-day work.

2,346

psychosocial specific workplace visits by WorkSafe inspectors

15,000

workplaces engaged through the WorkWell Mental Health Improvement Fund and Learning Networks



Return to Work Victoria (RTWV)

- RTWV was established in April 2024 to centralise and optimise WorkSafe's return to work care, recovery, return to work and independence functions and activities
- RTWV will improve recovery and return to work outcomes for injured workers through:
 - access to personalised treatment and support
 - the identification and implementation of innovative prevention and return to work strategies
 - engagement with scheme partners and providers to support timely and effective treatment, care and rehabilitation services
- A Return to Work Innovations program, with an initial budget of \$50 million over 3 years, will fund innovations across three streams:
 - **Pilots** – a worker mental health support hotline and a mentally healthy workplace initiative
 - **Grants** – focus on early intervention for mental injuries, with Round 1 launched in March 2025
 - **Projects** – provided funding to the VPSC and DTF to develop a business case for a Public Sector workforce mobility project in 2025

WorkSafe - Grants and Partnerships

- **\$5.21 million** on public education and related costs
- **\$2.06 million** on sponsorship and partnerships
- **\$2.03 million** across different campaigns focussed on work-related violence and gendered violence, driving cultural change in the agricultural sector, and the rights of young workers.
- Partnerships with AFL Victoria Country, the Melbourne Vixens, and the Western Bulldogs Community Foundation.
- Opened the 2024-25 WorkSafe Grant Funding Round, focusing on projects that prevent or minimise risks from Occupational Disease and Illness.
- First round of Return to Work Innovations grants launched in March 2025.