

**4 JUNE 2025**

The Hon Ben Carroll  
Deputy Premier and Minister for  
WorkSafe and the TAC

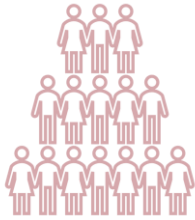
# **Public Accounts and Estimates Committee**

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# **Transport Accident Commission**

# TAC - Client metrics

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**45,000**  
Clients supported in 2023-24



**\$1.81 billion**  
Funding for support, services  
and compensation



**1,031**  
Seriously injured clients  
returned to work



**71.7%**  
Independent of  
scheme  
in 12 months



**1,352**  
Common law  
settlements under  
protocols

# TAC - Client support

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**70.3%**  
of 'less seriously injured'  
clients returned to work  
within 6 months of injury



**Make Every Day Matter Strategy**  
Sets the direction to 2030 & goals for safer  
roads, better recovery outcomes and  
scheme sustainability



**94.1%**  
Of all decisions made on  
support requests were  
found to be high quality



**\$240,000**  
Awarded to community-  
based projects that  
support Victorians living  
with disability



**Protocols Optimisation Program**  
Giving access to timely and fair  
compensation and alternative dispute  
resolution



**Restorative Justice  
Program**  
Scaling up to provide  
healing for clients  
affected by road trauma

# TAC Grants and Partnerships

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- **\$5.94 million** invested in community partnerships and commercial sponsorship to influence road user behaviour in 2023-24
- Almost **\$2.54 million** invested across the Road Safety Grant and Local Government Grant programs from 2023-24.
- **\$600,000** provided to local football and netball clubs to educate on dangers associated with speed, drink/drug driving, fatigue and distractions in 2023-24.
- Over **\$588,000** for value-based healthcare innovation projects to provide efficient, cost-effective and high-quality care in 2023-24.
- TAC partners with a diverse range of organisations including AFL Victoria, the Melbourne International Comedy Festival, the Australian MotoGP, Amber Community and the Victorian Tourism Industry Council.

# TAC - Financial performance

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**\$1.0 billion**

Operating profit in 2023-24

**\$1.1 billion**

Performance from insurance operations in 2023-24

**151.6 per cent**

Insurance Funding Ratio at 30 June 2024

**WorkSafe Victoria**

# Supporting Workplace Safety

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- WorkSafe introduced their five-year strategy in February 2025, setting out the actions required to reduce workplace harm and improve outcomes for injured workers
  - Three key areas of action are **safety, support** and **financial management**
- In 2023-24, WorkSafe:
  - Conducted **50,177** workplace visits, up **13%** on 2022-23
  - Issued **13,943** improvement notices, up **28%** on 2022-23

**178 OHS prosecutions**

Maintaining an 89% success rate

**\$11,293,675**

In fines imposed by the courts



# Supporting injured workers & businesses

In the period from 1 July 2023 to 30 June 2024:

**104,822**

Injured workers were supported with **treatment and/or weekly benefits**

**\$3.4 billion**

**Total scheme payments** were made to support injured workers

**35,575**

**New claims** were received by WorkSafe

**26,315**

Injured workers were supported to **return to work**

## **WorkCover Scheme Modernisation:**

Effective 31 March 2024, the Government modernised the Scheme including:

- tightening mental eligibility criteria, but trauma-induced mental injuries remain compensable
- introducing a whole person impairment test to receive weekly payments beyond 130 weeks

An independent review, tabled in May 2025, found:

- The reforms are expected to improve financial sustainability - but more time is needed
- The 2027 statutory will provide a clearer picture

The average WorkCover premium rate is being maintained at 1.8% of remuneration in 2025-26

# Supporting Workers' Mental Health

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- **Psychological Health Regulations**
  - Will create specific obligations for employers to identify and control psychosocial hazards in their workplaces
  - Expected to take effect from December 2025
- **'Don't cross the line' campaign**
  - No Victorian should face aggression or intimidation at work
  - WorkSafe Victoria is running a fresh campaign which calls on everyday Victorians to consider the toll on workers who may experience yelling, swearing and hostility as part of their day-to-day work.

**2,346**

psychosocial specific workplace visits by WorkSafe inspectors

**15,000**

workplaces engaged through the WorkWell Mental Health Improvement Fund and Learning Networks



# Return to Work Victoria (RTWV)

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- RTWV was established in April 2024 to centralise and optimise WorkSafe's return to work care, recovery, return to work and independence functions and activities
- RTWV will improve recovery and return to work outcomes for injured workers through:
  - access to personalised treatment and support
  - the identification and implementation of innovative prevention and return to work strategies
  - engagement with scheme partners and providers to support timely and effective treatment, care and rehabilitation services
- A Return to Work Innovations program, with an initial budget of \$50 million over 3 years, will fund innovations across three streams:
  - **Pilots** – a worker mental health support hotline and a mentally healthy workplace initiative
  - **Grants** – focus on early intervention for mental injuries, with Round 1 launched in March 2025
  - **Projects** – provided funding to the VPSC and DTF to develop a business case for a Public Sector workforce mobility project in 2025

# WorkSafe - Grants and Partnerships

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- **\$5.21 million** on public education and related costs
- **\$2.06 million** on sponsorship and partnerships
- **\$2.03 million** across different campaigns focussed on work-related violence and gendered violence, driving cultural change in the agricultural sector, and the rights of young workers.
- Partnerships with AFL Victoria Country, the Melbourne Vixens, and the Western Bulldogs Community Foundation.
- Opened the 2024-25 WorkSafe Grant Funding Round, focusing on projects that prevent or minimise risks from Occupational Disease and Illness.
- First round of Return to Work Innovations grants launched in March 2025.