

**19 MAY 2026**

The Hon Ben Carroll  
Deputy Premier and Minister for  
WorkSafe and the TAC

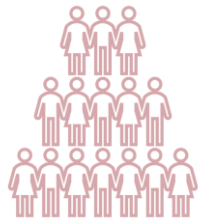
# Public Accounts and Estimates Committee

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# **Transport Accident Commission**

# TAC - Client metrics and support

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**43,000**

Clients supported in 2024-25



**\$1.87 billion**

Funding for support, services and compensation



**162**

Days on average for clients to return to work



**71.6%**

Independent of scheme in 12 months



**1,440**

Common law settlements under protocols



**Almost \$1 million**

Awarded to research projects to strengthen the recovery and rehabilitation support available for TAC clients



**Client Pathways Evolution**  
Introduced new approach to client segmentation to enable clients to navigate and expedite their recovery



**Make Every Day Matter Strategy**

Sets the direction to 2030 & goals for safer roads, better recovery outcomes and scheme sustainability

# TAC Grants and Partnerships

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- Invested **\$11.8 million** in community engagement programs and commercial sponsorships to influence road user behaviour in 2024-25
- Almost **\$2.8 million** invested across the Road Safety Grant and Local Government Grant programs to 38 councils and 9 community groups in 2025-26
- Close to **\$1 million** awarded through the Best Clients Outcomes Grant program in 2025-26 to fund research into recovery and rehabilitation support for TAC clients
- Provided **\$700,000** to 320 local football and netball clubs to educate on dangers associated with drink/drug driving, fatigue and distractions
- TAC partners with a diverse range of organisations including AFL Victoria, Australian MotoGP, the Australian Grand Prix Corporation, Country Racing Victoria, Bendigo Spirit, Golf Australia and the Victorian Tourism Industry Council

# TAC - Financial performance

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TAC has shown strong financial performance in 2024-25 due to high investment returns and a favourable claims experience over this period.

**\$1.1 billion**

Operating profit in 2024-25

**\$929 million**

Economic Insurance Result in 2024-25

**152.5 per cent**

Insurance Funding Ratio at 30 June 2025, which is above the upper limit of its preferred range of 100 to 145 per cent

# WorkSafe Victoria

# Supporting Workplace Safety

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- WorkSafe's focus on priority areas of prevention and worker support is showing promising results. In 2024-25:
  - Mental health claims were down **6 per cent** (373 fewer claims than 2023-24)
  - Physical injury claims were down **2 per cent** (508 fewer claims than 2023-24)
- *The 2026-27 Budget* announced a **\$22.4 million** investment to boost return-to-work and deliver safer workplaces for Victorians

**57,087 workplace visits**

Up 13.8% on 2023-24

**14,766 improvement notices**

Up 14.9% on 2023-24

**137 OHS prosecutions commenced**

With an 87% success rate

**\$12.4 million**

In fines imposed by the courts

# Supporting injured workers & businesses

In the period from 1 July 2024 to 30 June 2025:

More than  
**109,000**

Injured workers were supported with **treatment and/or weekly benefits**

**\$3.77 billion**

**Total scheme payments** were made to support injured workers

**34,694**

**New claims** were received by WorkSafe

**26,060**

Injured workers were supported to **return to work**

- The WorkCover Scheme Modernisation reforms are operating as intended so far, with the impacts to be independently reviewed in 2027
- The average WorkCover premium rate has been maintained at 1.8 per cent of remuneration in 2026-27
- WorkSafe's Insurance Funding Ratio improved to 115.9 per cent at 31 December 2025 but is still below the target of 120 per cent, the mid-point of the preferred range of 100 to 140 per cent

# Supporting Workers' Mental Health

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- **Psychological Health Regulations**

- Came into effect on 1 December 2025.
- Create specific obligations for employers to identify and control psychosocial hazards in their workplaces, such as bullying, sexual harassment, high job demands, exposure to traumatic events or content, and aggression or violence.
- Compliance Code: Psychological Health provides practical guidance for employers on how to comply with regulatory duties.
- Psychosocial hazards are a focus in WorkSafe's 2025-26 Statement of Regulatory Intent.
- Free education program 'Psychological Health Basics' for small to medium businesses commenced in March 2026.

- **'Don't cross the line' campaign**

- No Victorian should face aggression or intimidation at work.
- The campaign calls on everyday Victorians to consider the toll on workers who may experience yelling, swearing and violence as part of their day-to-day work.

**850 people**

tuned into the webinar on preventing and managing psychosocial hazards in the workplace as part of Health and Safety Month in October 2024



# WorkSafe – Sponsorships, Partnerships & Grants

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- WorkSafe’s partnerships and community sponsorship strategy is focused on extending reach and engaging Victorian workers and employers
- **\$2.1 million** in total sponsorships in 2024-25:
  - Celebrating 25 seasons with AFL Victoria Country
  - Helps support around 25 community events and activities a year
- WorkSafe’s grant funding is used to promote OHS education, training and awareness
- **\$1.7 million** distributed in the 2024-25 Annual Grant Funding Round (focused on projects that prevent or minimise risks from Occupational Disease and Illness):
  - Included grants to the Australian Workers Union, United Workers Union, Brickies Network, GippsDairy, Master Plumbers, and Monash University