
Government Responses to the Recommendations of
PUBLIC ACCOUNTS AND ESTIMATES COMMITTEE’S
Report on the 2024-25 Budget Estimates

Pursuant to Section 36 of the *Parliamentary Committees Act 2003*, this paper provides a response to the recommendations contained in the Public Accounts and Estimates Committee’s (PAEC) Report on the 2024-25 Budget Estimates.

Guide for readers - Following is the explanation of the format of this paper.

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PAEC recommendation	Response	Action taken to date and commitment to further action

- Column 1: Contains PAEC’s recommendations as published in its Report on the 2024-25 Budget Estimates.
- Column 2: Indicates the Government’s response to each recommendation: ‘Support’, ‘Support-in-Principle’, ‘Not Support’, or ‘Under Review’.
- Column 3: Provides an explanation of the Government’s position on the recommendation, indicates the actions that have been taken to date relevant to the implementation of the recommendation, and outlines commitment to further action relevant to the implementation of the recommendation.

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RECOMMENDATION 1 Departments report individually and accurately on how they are achieving savings, including any staffing reductions, that form part of the whole of government savings initiatives outlined in Budget Paper No. 3, as well as savings measures that formed the 2023–24 Budget’s COVID Debt Repayment Plan, in future Committee questionnaires.	Support-in-Principle	Departments will report on how they are achieving historic savings targets, noting that reports to date indicate that savings measures are achieved through a combination of operating efficiencies and workforce re-calibration. Government departments and agencies continue to report on workforce changes through standard reporting processes, such as annual reports and through the Victorian Public Sector Commission. Data provided through those processes can be provided to the Committee via future questionnaires.
RECOMMENDATION 2 Victorian Government departments implementing output initiatives that form part of the Early Intervention Investment Framework publicly report on the initiative’s progress through the outcome measures developed during the budget process, either in the departmental annual reports or via an annually released whole of government publication.	Support-in-Principle	For new initiatives that form part of the Early Intervention and Investment Framework, the budget papers publish descriptions, output performance measures, estimated avoided costs and economic benefits over ten years. DTF will work with departments to identify further opportunities to report publicly on the effective delivery of initiatives.
RECOMMENDATION 3 The Department of Health report on the number of staff reduced as part of departmental savings initiatives and the impact of these savings on service delivery in upcoming annual reports and future responses to the Committee’s questionnaire.	Support-in-Principle	The Department of Health routinely reports staffing numbers in annual reports, PAEC questionnaires and to the Victorian Public Sector Commission. Where it is relevant to also note any service delivery impacts associated with staffing changes the department will endeavour to do this, noting that as per question 1, savings can be achieved through a combination of operating efficiencies and workforce recalibration.

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RECOMMENDATION 4 The Department of Health report on the impacts on health services of sector-wide cost containment measures, including any effects on care.	Not Supported	The specific impacts of these levers cannot be separated from the rest of the reforms and interventions implemented in the past 12 months. As such, the department is unable to disaggregate performance such that it solely reflects the impact of any cost containment measures. Broader performance of Victorian public health services is already reported publicly on the Victorian Health Services Performance website https://vahi.vic.gov.au/reports/victorian-health-services-performance
RECOMMENDATION 5 The Department of Health publish a breakdown of the additional \$1.5 billion in off-budget funding, including the proportion allocated to implement the recommendations of the Health Services Plan.	Not Supported	The \$1.5 billion formed part of the total allocation pool provided to health services for the 2024-25 financial year and cannot be disaggregated further. Funding provided to individual health services is publicly reported through their annual reports. The department also notes that the \$1.5 billion was provided for health service activity, not the implementation of specific recommendations of the Health Services Plan.
RECOMMENDATION 6 The Department of Health evaluate the impacts of the Planned Surgery Reform Blueprint to assess its effectiveness at improving timely access to planned surgery.	Support-in-Principle	The department supports-in-principle the recommendation to evaluate the impacts of the Planned Surgery Reform Blueprint (the Blueprint). Noting the Blueprint was published in October 2023, and that it contains reforms with timelines of greater than ten years, the department will consider evaluation needs at an appropriate time in the future.
RECOMMENDATION 7 The Department of Health publish on the Victorian Infrastructure Delivery Authority's website revised forecasts for the number of jobs, the increase to hospital capacity, and the work and investment expended on the Arden site that can and cannot be repurposed for the redevelopment of the Royal Melbourne Hospital and Royal Women's Hospital at Parkville.	Support-in-Principle	The Department of health notes that the Victorian Health Building Authority (VHBA) routinely publishes information for projects when in delivery; this includes job figures. VHBA transferred from DH in April 2024 to become part of the Victorian Infrastructure Delivery Agency within the auspice of the Department of Transport and Planning.

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RECOMMENDATION 8 The Department of Health publish the findings from the service planning currently underway for the three community hospitals in Eltham, Emerald Hill and Torquay once complete.	Support-in-Principle	Following recent investments in health services and demographic shifts at three sites - Eltham, Emerald Hill and Torquay - the requirement to review the original service planning for the Community Hospitals Program was identified. There is in-principle support to publish details of service planning findings on completion.
RECOMMENDATION 9 The Department of Health address the issues identified with one new performance measure under the Community Health Care output with altered or new performance measures, for inclusion in the 2025–26 Budget.	Under Review	The department, in collaboration with the Victorian Aboriginal Community Controlled Health Organisation and the Aboriginal Community Controlled Health Organisation sector, has identified that the new performance measure “The Number of Aboriginal Community Controlled Organisations who have transitioned to self-determined Outcomes-Based Framework (OBF)” is no longer suitable given the reconfiguration of the OBF project. The department will propose the discontinuation of this measure as part of the 2025-26 State Budget process.
RECOMMENDATION 10 The Victorian School Building Authority publish a report every five years on the results and findings of the Rolling Facilities Evaluation (RFE) program, beginning with a report on the first complete RFE cycle between 2018 and 2023. This should include both statewide school asset condition scores and a breakdown by local government area, as well as details of the maintenance and upgrades underway to amend priority defects.	Not support	<p>The department does not support this recommendation as the Rolling Facilities Evaluation is an ongoing review of the condition of Victorian government schools and delivers condition assessments to every Victorian government school on a rolling five-year basis.</p> <p>The condition score is only a limited snapshot of a school’s condition, providing one assessment factor within a comprehensive asset management system which works to identify defects and prioritise funding and maintenance cadence to ensure that schools remain safe and in good condition.</p> <p>Following the Evaluation, the Planned Maintenance Program addresses high-priority issues that have been identified in that process. That then improves the condition scores for the majority of schools, and the original condition score is then quickly out of date.</p>

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RECOMMENDATION 11 The Department of Education develop additional quality budget paper performance measures under the Supports for School and Staff output on the condition of school buildings and other infrastructure assessed through the Rolling Facilities Evaluation program.	Not support	<p>The department does not support developing new output performance measures for school building and other infrastructure condition.</p> <p>While some maintenance funding is delivered as operating funding, material improvements in school condition often require capital funding. As such, linking output performance to a single output funding line risks inaccurate performance representation.</p> <p>In addition to this issue, this recommendation faces the same challenges as Recommendation 10 that publishing an RFE score-based measure provides incomplete assessment information.</p>
RECOMMENDATION 12 The Department of Education develop additional budget paper performance measures that report on the NAPLAN results of students experiencing disadvantage.	Support-in-Principle	<p>The department will examine national reporting of disadvantage to consider whether existing measures of NAPLAN in the departmental performance statement can be broadened to include students experiencing social disadvantage.</p>
RECOMMENDATION 13 The Department of Education explore ways to report on the measurable impacts and specific outcomes of the Tutor Learning Initiative, particularly in reducing the gap in learning outcomes between disadvantaged and First Nations students and other students.	Support-in-Principle	<p>The department will explore ways to report on the impacts of the Tutor Learning Initiative, including for disadvantaged and First Nations students, noting that TLI is a Tier 2 intervention within an integrated multi-tiered system of support (MTSS).</p> <p>As such, differentiating or attributing learning and wellbeing gains between the program and mainstream classroom teaching is challenging.</p> <p>Further information on MTSS is available at the Australian Education Research Organisation website.</p>
RECOMMENDATION 14 The Department of Education address the issue identified with its new performance measures under the Supports for School and Staff output with further measures in the next budget.	Under Review	<p>The department will consider the development of further output performance measures related to school workforce initiatives for inclusion in future departmental performance statements.</p> <p>The department notes that other public reporting mechanisms, such as the Report on Government Services and the Victorian Teacher Workforce Snapshot, are robust mechanisms for monitoring the attraction and retention of teachers.</p>

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RECOMMENDATION 15 The Department of Education address the issues identified with the performance measure proposed to be discontinued relating to career action plans and career planning in Victorian secondary schools.	Support-in-Principle	The department is exploring options to better support schools with career action planning beyond year 9 and appropriate measures to monitor this.
RECOMMENDATION 16 The Department of Justice and Community Safety publish information in its next annual report regarding how many roles it reduced in 2023–24 to meet its savings targets and what impact these savings had on service delivery.	Support-in-Part	DJCS will continue to report on staffing numbers and service delivery performance in its Annual Report, including the Report on Operations, which is prepared in accordance with the guidance provided in DTF's Model Report. This includes disclosure of workforce data for both the current and previous reporting periods which outlines any net change between reporting periods.
RECOMMENDATION 17 The Victorian Government publish details of which recommendations from the Victorian Law Reform Commission's two reports on stalking it is progressing and the work undertaken so far.	Under Review	Significant reforms are underway and being progressed across the Whole of Victorian government in relation to women's safety and men's behaviour change, including changes to the stalking offence and improvement to family violence and personal safety intervention orders. These reforms are informed by the Victorian Law Reform Commission Report.
RECOMMENDATION 18 Victoria Police publish information about the effectiveness of its youth justice diversion programs on its website.	Support	<p>Information about Victoria Police youth programs and initiatives is publicly available on its website.</p> <p>The Phase 1 evaluation of the Embedded Youth Outreach Program (EYOP) pilot was published on the Victoria Police website in October 2020 and amended in September 2024 to include clarification on the EYOP culturally and linguistically diverse cohort. Similarly, once the evaluation reports are finalised, Victoria Police will publish information about the effectiveness of the Aboriginal Youth Cautioning Program (AYCP) and the Youth Crime Prevention and Early Intervention Project (YCPEIP) on its website.</p>

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RECOMMENDATION 19 Victoria Police develop budget paper performance measures relating to the Youth Crime Prevention and Early Intervention Project for inclusion in the next budget.	Not Support	<p>Victoria Police reports on the Youth Crime Prevention and Early Intervention Project via the existing performance measure 'Number of youth referrals' in the Department Performance Statement. This measure captures the number of youth referrals recorded in the Victoria Police eReferrals (VPeR) System. However, disaggregating the number youth referrals and attribution to separate programs is not practical or always possible.</p> <p>Victoria Police will continue to review its performance measures on an annual basis to ensure it is providing accurate and meaningful information in the Department Performance Statement, including for the Youth Crime Prevention and Early Intervention Project.</p>
RECOMMENDATION 20 Victoria Police publish the evaluation of the Youth Crime Prevention and Early Intervention Project on its website.	Support	<p>The evaluation report has undergone a comprehensive review and feedback process by all relevant parties (Westjustice, Victorian Legal Aid and various non-government organisation support services) and is now in its final stage. Victoria Police will publish the Youth Crime Prevention and Early Intervention Project (YCPEIP) evaluation on its website once it has been finalised and accepted by the YCPEIP Steering Committee, which is anticipated in early 2025.</p>
RECOMMENDATION 21 Victoria Police and/or the Department of Justice and Community Safety publish information on how the operational areas of the Youth Crime Prevention and Early Intervention Project have been determined.	Support	<p>Information on how Youth Crime Prevention and Early Intervention Project's (YCPEIP) operational areas were determined will be contained in the YCPEIP evaluation (refer to recommendation 20).</p>
RECOMMENDATION 22 The Crime Statistics Agency and Victoria Police work to publish data on youth diversions and/or cautions over time, by age cohort and local government area.	Support-in-Principle	<p>The Crime Statistics Agency will explore the feasibility of adding an additional statistical output to the quarterly crime statistics release to meet the intent of the recommendation. The only recorded police diversions are cautions and warnings, as all other formal diversions occur at court. The overlay of outcome for the alleged offender (caution/warning), age cohort and local government area may produce small counts requiring statistical information to be confidential, which may shape the form of the additional output.</p>

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RECOMMENDATION 23 The Department of Justice and Community Safety introduce further performance measures for the Racing, Gambling, Liquor and Casino Regulation output, for inclusion in the next budget.	Support-in-Principle	DJCS reviews its Department Performance Statement annually as part of the budget process to ensure it accurately reflects service delivery, aligns with best practice reporting standards, and complies with the requirements of the Resource Management Framework. As part of the 2025-26 Budget, DJCS is proposing to disaggregate the racing components of the existing output 'Racing, liquor, gambling and casino regulation' into a new, separate output 'Racing industry support and regulation' for increased transparency and to more closely align the output structure with ministerial portfolios. In addition, the development of new performance measures for the racing portfolio are being explored and endorsed changes will be published in the 2025-26 Department Performance Statement.
RECOMMENDATION 24 The Department of Justice and Community Safety address the issues identified regarding the Local Government Inspectorate performance measures with further quality and quantity measures, introduced in the next budget.	Support-in-Principle	DJCS reviews its Department Performance Statement annually to ensure its ongoing relevance and alignment with the requirements of the Resource Management Framework. As part of these reviews, DJCS continues to explore opportunities to develop additional output-based measures that assess both quality and quantity, including those that are attributable to, and report on the performance of the Local Government Inspectorate (LGI). Development of new measures is influenced by factors such as data availability, measurement capacity, and attribution challenges. DJCS and the LGI will continue to explore options to expand the current set of measures, subject to the data limitations.
RECOMMENDATION 25 The Department of Transport and Planning provide copies of any requests for information from and responses to Infrastructure Australia in relation to the Suburban Rail Loop to the Committee since 2022.	Not Support	The Department of Transport and Planning is unable to provide the requests for information and responses to Infrastructure Australia in relation to the Suburban Rail Loop. The information contains commercially sensitive project cost information that, if released, may prejudice the State's position in the market, and is the subject of ongoing engagement with the Commonwealth.
RECOMMENDATION 26 The Department of Transport and Planning publish its workplan for 2024–25 and asset management strategy, including the results of the research on the condition of roads affected by flooding undertaken by the National Transport Research Office, as soon as practicable.	Support-in-Principle	<p>The 2024-25 road asset maintenance program for metropolitan Melbourne and regional Victoria is available on the Transport Victoria website (https://transport.vic.gov.au/news-and-resources/projects/victorian-road-maintenance-program-2024-25) which also contains information on how DTP develops and prioritises the road maintenance program for each year.</p> <p>DTP previously commissioned the National Transport Research Organisation to collect data on the condition of a set of flood-affected roads. This information was used by DTP in conjunction with existing road network data, systems, and tools, with the outcomes of this work used to prioritise flood recovery works and to maximise value for money. As the work is based on DTP's commercial arrangements with road maintenance contractors, it cannot be made public.</p>

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RECOMMENDATION 27 The Department of Transport and Planning address the issues identified by the Committee with three new performance measures in 2024–25 with further, or altered, performance measures in the 2025–26 Budget.	Support	The Department of Transport and Planning will review and update performance measures with the Building and Suburbs outputs, as required, for the 2025-26 Budget.
RECOMMENDATION 28 The Department of Families, Fairness and Housing require family violence service providers to track the number of household stays and the number of bed nights for emergency motel accommodation, and report quarterly on this data.	Support-in-Principle	<p>DFFH has been working to improve data recording and reporting on crisis accommodation use across the specialist family violence service system. DFFH has historically relied on a number of proxies to calculate crisis accommodation use by victim survivors but data capture practices across agencies recording these have been inconsistent.</p> <p>In 2023-24, DFFH made changes to the Specialist Homelessness Information Platform (SHIP), which will enable specialist family violence services to capture the ‘dwelling type’ a client has stayed in, including motel and hotel accommodation. This will enable family violence agencies to better capture data on use of crisis accommodation. This data will then be submitted to DFFH, enabling DFFH to monitor the number of nights and number of households accommodated in crisis accommodation.</p> <p>While these changes are currently live in SHIP (as at December 2024), intensive work is needed with agencies to ensure consistent data capture practices. It may take some time before these changes result in the capture of valid and accurate data. DFFH is working to build capacity to support the SHIP changes, with data accuracy expected to improve over the coming months (from January 2025 to June 2025). From 1 July 2025, it is expected DFFH will have access to a more robust dataset around crisis accommodation use by victim survivors as a result of the SHIP changes and capacity building work.</p> <p>In addition to above, changes have also been made to The Orange Door Client Relationship Management (CRM) system to allow Family Safety Victoria to better capture crisis accommodation use by The Orange Door clients.</p>

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RECOMMENDATION 29 The Department of Families, Fairness and Housing address the issues identified with the new performance measures with further measures under the Family Violence Service Delivery output, for inclusion in the next budget.	Support-in-Principle	<p>DFFH has investigated possible options for a new quality measure for The Orange Door but will require additional time to work through these.</p> <p>Any new measure is expected to be based on existing CRM data sources and will be aligned with other DFFH BP3 quality measures, noting that BP3 measures are output or activity based (not outcomes).</p> <p>It must be noted that additional quality measures for The Orange Door would be focused on its role and stated objectives as a part of a broader family violence service system – an <u>accessible entry point</u> for families needing child wellbeing support, people experiencing or using family violence that takes a <u>whole of family view</u> to identify risks and needs, provide brief intervention and <u>connect people to supports</u> that address these. (i.e. the ‘effectiveness’ of family violence services and the ‘outcomes’ for clients are influenced by broader service system delivery and therefore would not be picked up through a quality measure focused on The Orange Door).</p>
RECOMMENDATION 30 The Department of Jobs, Skills, Industry and Regions work with Breakthrough Victoria to publish performance measures related to Breakthrough Victoria’s mandate in the next budget.	Support-in-Principle	<p>As outlined in the Victorian Government’s Economic Growth Statement, work is underway to sharpen Breakthrough Victoria's alignment with priority sectors and ensure its complementary role, along with LaunchVic, in Victoria's growing innovation ecosystem. The department will work with Breakthrough Victoria to identify appropriate performance measures aligned to its refreshed mandate for future reporting.</p> <p>As Breakthrough Victoria and its portfolio mature, further data on contributions made to achieving its intended socio-economic benefits is becoming available. For example, Breakthrough Victoria voluntarily reported co-investment leverage data in its 2023-24 annual report as an illustration of its economic impact. Due to the timing of work already committed, any new BP3 measure is likely to be published from 2026-27.</p>
RECOMMENDATION 31 The Department of Jobs, Skills, Industry and Regions develop further performance measures on Free TAFE for inclusion in the next budget papers. These measures should demonstrate outcomes of the initiative, and include retention and completion rates, and employment outcomes especially in targeted areas of skills shortages.	Support-in-Principle	<p>The department agrees there is value in additional measure(s) directly related to Free TAFE. The department intends proposing the new measures to government for consideration as part of the 2025-26 State Budget process. Analysis and consultation have begun on what the proposed new measure(s) should be.</p> <p>Consideration and approval of new measures are subject to whole-of-government processes on departmental performance statements.</p>

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RECOMMENDATION 32 The Department of Energy, Environment and Climate Action develop performance measures regarding the Container Deposit Scheme for inclusion in the next Budget.	Support	<p>The Department of Energy, Environment and Climate Action supports this recommendation.</p> <p>A new performance measure on the Container Deposit Scheme is being developed for consideration as part of the 2025-26 Budget.</p>
RECOMMENDATION 33 The Department of Energy, Environment and Climate Action address the issues identified with two new performance measures with additional, or modified measures in the next budget.	Not support	<p>In relation to the '<i>Number of worker support payments finalised under the Victorian Forestry Transition Program</i>' performance measure, DEECA <u>does not support</u> this recommendation because it is inconsistent with the Victorian Auditor-General's 2021, 2022, 2023 and 2024 reports on service delivery performance reporting and the DTF Resource Management Framework. These documents specify that performance measures should not report on outcomes but only on outputs and should be directly attributable to the actions of the department. The impact of payments is an outcome of the Victorian Forestry Transition Program, rather than an output, and is not directly attributable to DEECA's actions. The timeliness of payments is also not attributable to the department as the timing of applications and the provision of supporting records and documentation to facilitate payment is reliant on the applicants' responsiveness.</p> <p>In relation to the '<i>Number of training activities undertaken under the Victorian Forestry Transition Programs</i>' performance measure, DEECA acknowledges that the description in the questionnaire does cause confusion and does not align to the name of the measure. The error is in the description provided in the questionnaire rather than the performance measure name. For clarity, the performance measure quantifies the total number of training activities by native timber workers and family members that have been undertaken as part of the Victorian Forestry Transition Program, not the number of workers. A single worker or family member can undertake one or more training activities.</p>
RECOMMENDATION 34 The Department of Energy, Environment and Climate action revisit the modified target of 600 for the performance measure 'Victorian schools participating in the ResourceSmart Schools program' in the 2025–26 budget papers.	Support-in-Principle	<p>The Department of Energy, Environment and Climate Action (DEECA) supports-in-principle this recommendation.</p> <ul style="list-style-type: none"> • DEECA and Sustainability Victoria (SV), that deliver the ResourceSmart Schools (RSS) program, have reviewed the target and propose retaining it at 600 schools for 2025-26. • The target of 600 was established based on the requirements outlined in the DTF Resource Management Framework, which emphasises setting challenging yet attainable targets to drive performance and support effective program management. • SV is implementing changes to the RSS online portal to increase accessibility and decrease the time teachers spend in the program modules. • The aim is to ease the administration requirements for teachers and keep active schools engaged in the RSS program. • SV is also in the initial stages of trialling different ways to engage with and recruit geographically remote schools, including using local networks and online facilitation sessions, as there is a lower participation rate in these locations.

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<p>RECOMMENDATION 35</p> <p>The Department of Government Services review and consider retaining the five discontinued performance measures identified by the Committee under the Regulation of the Victorian Consumer Marketplace, the Identity and Worker Screening Services and the Services to Government outputs.</p>	<p>Not support</p>	<p>DGS reviewed the five discontinued measures and considered, but ultimately does not support, retaining them. Three ‘Regulation of the Victorian Consumer Marketplace’ measures and one ‘Identity and Worker Screening Services’ measure are discontinued. They are:</p> <ul style="list-style-type: none"> • Information and advice provided to consumers, renters, rental providers and businesses – through other services including written correspondence, face to face and dispute assistance; • Information and advice provided to consumers, renters, rental providers and businesses – through telephone services; and • Information and advice provided via telephone and website services. • Customer satisfaction rating – Births, Deaths and Marriages Service Centre <p>Since April 2024, DGS has consolidated its legacy contact centre operations through a program of transformation and uplift. This consolidation was undertaken to streamline customer service operations and provide a more consistent experience for all customers seeking government assistance.</p> <p>The Whole of Victorian Government Contact Centre manages a total of 59 separate phone lines plus webforms, emails, chat, case queues, mail and manual applications. Most Consumer Affairs Victoria (CAV) and Births, Deaths and Marriages (BDM) information and advice functions have been integrated into the Whole of Victorian Government Contact Centre.</p> <p>Combining the respective CAV and BDM contact centre measures into an existing consolidated measure “Assisted information and support provided by the Whole of Victorian Government Contact Centre (phone, webchat, webforms and email)” and anew consolidated measure ‘Overall satisfaction of customers receiving assisted information and support from the Whole of Victorian Government Contact Centre’ reflects the consistent standard of customer service delivered by the Whole of Victorian Government Contact Centre.</p> <p><u>The Dispute Settlement Centre of Victoria’s (DSCV) performance continues to be reported through the following measures:</u></p> <ul style="list-style-type: none"> • Dispute resolution services provided by the DSCV • Settlement rate of mediation (DSCV) • Overall customer satisfaction rate (DSCV). <p>As part of the annual review of the departmental performance statement, DGS will consider any further amendments or new measures to ensure its performance continues to be measured in a meaningful way as its operating model matures.</p> <p>One discontinued ‘Services to Government’ measure:</p> <ul style="list-style-type: none"> • Percentage of agencies reporting full compliance with VGPB Supply Policies. <p>This measure was introduced in 2022-23 to measure agency compliance during the expansion of the Victorian Government Purchasing Board (VGPB) remit to a further approximately 125 agencies. Following completion of the expansion program, agencies continue to be required under legislation to comply with VGPB policies. Compliance information is now reported more</p>

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		meaningfully each year in the VGPB annual report, which is tabled in Parliament. ,We propose discontinuing the performance measure ‘Percentage of agencies reporting full compliance with VGPB Supply Policies’ as the relevant data is already reported to Parliament.
RECOMMENDATION 36 The Department of Premier and Cabinet address the issues identified by the Committee with the performance measure ‘Maintain and improve public awareness, confidence and trust in the integrity of Victoria’s electoral system’ with altered performance measure/s in the next budget.	Support-in-Principle	The Department of Premier and Cabinet, in collaboration with the Victorian Electoral Commission, acknowledges and supports the recommendations of the Committee to improve the clarity of the measure. DPC will propose changes to the measure through the 2025–26 budget process, which will be subject to portfolio minister endorsement.
RECOMMENDATION 37 The Victorian Managed Insurance Authority include performance reporting in its future annual reports, including the age of claims and timeliness of processing claims, separated by claim type.	Support-in-Principle	Noting the preceding analysis, VMIA considers it is the Committee’s intention that the recommendation refers to performance reporting for Domestic Building Insurance (DBI) claims management only. On 24 October 2024, the Victorian Government announced an overhaul to building regulation, with the Building & Plumbing Commission to act as an integrated regulator, overseeing regulation, insurance and dispute resolution. VMIA’s responsibilities for DBI will transfer to the new entity, subject to the passage of the required legislation. On that basis, VMIA will not provide performance reporting on DBI in its Annual Reports into the future.