

Victorian Government's Response to the COVID-19 Pandemic Hearing
Department of Environment, Land, Water and Planning

Residential Customers on Instalment Plans at End of Financial Year

	2017-18	2018-19	2019-20	CHANGE (#)	CHANGE (%)
CITY WEST	30960	31823	24737	-7086	-22%
SOUTH EAST	31643	34784	39398	4614	13%
YARRA VALLEY	46392	48218	48707	489	1%
BARWON	3879	3803	7303	3500	92%
CENTRAL HIGHLANDS	3586	3439	3511	72	2%
COLIBAN	4665	5082	5107	25	0%
EAST GIPPSLAND	385	383	242	-141	-37%
GIPPSLAND	7600	8509	8297	-212	-2%
GOULBURN VALLEY	3228	3341	3341	0	0%
GWMWATER	3205	3020	2468	-552	-18%
LOWER MURRAY	338	1165	1101	-64	-5%
NORTH EAST	2697	2886	2999	113	4%
SOUTH GIPPSLAND	610	494	594	100	20%
WANNON	2648	2788	2849	61	2%
WESTERN	7482	7782	8268	486	6%
WESTERNPORT	488	758	499	-259	-34%
MELBOURNE TOTAL	108995	114825	112842	-1983	-2%
REGIONAL TOTAL	40811	43450	46579	3129	7%
STATE-WIDE TOTAL	149806	158275	159421	1146	1%

Residential Customers on Instalment Plans at End of Financial Year (per 100)

	2017-18	2018-19	2019-20	CHANGE (#)	CHANGE (%)
CITY WEST	7.40	7.37	5.55	-1.82	-25%
SOUTH EAST	4.51	4.85	5.39	0.54	11%
YARRA VALLEY	6.21	6.31	6.23	-0.07	-1%
BARWON	2.66	2.55	4.77	2.22	87%
CENTRAL HIGHLANDS	5.61	5.26	5.29	0.03	1%
COLIBAN	6.83	7.31	7.23	-0.09	-1%
EAST GIPPSLAND	1.85	1.81	1.13	-0.68	-38%
GIPPSLAND	11.91	13.12	12.59	-0.53	-4%
GOULBURN VALLEY	6.18	6.29	6.21	-0.09	-1%
GWMWATER	11.81	11.08	9.02	-2.06	-19%
LOWER MURRAY	1.13	3.86	3.62	-0.24	-6%
NORTH EAST	5.80	6.10	6.24	0.14	2%
SOUTH GIPPSLAND	3.55	2.82	3.34	0.52	18%
WANNON	7.23	7.56	7.66	0.11	1%

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WESTERN	12.10	12.01	12.00	-0.01	0%
WESTERNPORT	3.15	4.76	3.09	-1.68	-35%
MELBOURNE AVERAGE	5.84	6.00	5.76	-0.24	-4%
REGIONAL AVERAGE	6.28	6.55	6.88	0.32	5%
STATE-WIDE AVERAGE	5.95	6.14	6.05	-0.09	-2%