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taxiinquiry@parliament.vic.gov.au

CPV- Submission 205

Title

Mr

First Name (required)

Russell

Last Name (required)

CARTER

Phone Number (required)

[REDACTED]

Email (required)

[REDACTED]

Address (required)

Enter a location

Invalid Input

If you are making a submission on behalf of an organisation, please provide the following:

Organisation Name

Horsham Taxis P/L

Your Position/Title

Owner/Manager

The questions below relate to the terms of reference and serve as a guide to the information being sought by the Committee. You can either answer these questions and/or respond by using the 'additional comments' box at the bottom of the page. Alternatively, if your submission is lengthy, you can also attach it as a Word document, below.

Are you a booking service provider or a driver?

Booking service provider

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Booking service provider

What are your thoughts on how the new registration system is functioning?

What has been the effect on your business, including compliance costs?

I have had to refinance my mortgage due to licence values being now non-existent: cannot borrow against the business because of devaluation of licence fees. Have borrowed to the extent of almost losing both house and business, only surviving due to the low interest rates. As a consequence there has been a very heavy toll on both my mental and physical health. LEVY - I believe this levy is extremely unfair on regional areas whose drivers do many short fares, approx 30% of shift compared to 5/10% for city drivers. As a result country taxi companies are paying 2 to 3 times the amount of levies yet we only received half of the equivalent value in licence buybacks. 6 quarterly levies collected by my drivers paid out our licence fees yet the levy is still ongoing which is unjust and a burden on our customers. As a result we have experienced a drop in business and all this to pander to a multinational who admits to illegal operation and the only one to be making a profit which goes offshore. It may have improved cleanliness and quality to city taxis but only a fool would believe that the travelling public is safer and have a better service under deregulation. The country is financially worse off.

What has been your experience with the regulator the Commercial Passenger Vehicle Commission (previously the Taxi Services Commission)?

CPVV computer system is inadequate ie; it takes far too long for driver licences to be approved by the regulator. Apploants, after passing police check, medical and supplying 100 point check, why do they need to supply proof of change of name ie: marriage certificates etc. EG: wanting marriage certificates to link one name to the next when Vic Roads has every name change and address change on file and linked together

Do you have any ideas for improving legislation governing the commercial passenger vehicle industry in the future?

Re-regulate it:

The impact of Uber has done nothing for Australian business Re; taxi industry with Uber profits going overseas to parent company in America. With deregulation of industry, after Uber admitting to acting illegally with no consequence, we now have illegal operators and touters taking work from the taxis. As there is currently complete confusion within the public transport sector it maybe appropriate to remove the current Transport Minister and fill the position with someone who has experience in the field

With these changes, have you remained a member of the Commercial Passenger Vehicle Industry?

Are there any other issues you would like to raise with the Committee?

Additional comments

You may attach up to three (3) files. They may be up to 6Mb in size and may include the body of your submission.

If you need to attach additional files, or your files are bigger than 6Mb, contact the Committee Secretariat.