

From: [REDACTED]
To: [taxiinquiry](#)
Subject: New Submission to Inquiry into the Commercial Passenger Vehicle Industry Act 2017 Reforms
Date: Friday, 14 June 2019 8:27:58 AM

Inquiry Name: Inquiry into the Commercial Passenger Vehicle Industry Act 2017 Reforms

Mr David Hartley
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SUBMISSION CONTENT:

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Q1:Taxi plate owner and operator

Q2:The transportation of people in Australia needs to be done in a regulated way in order to give some control of safety for the passengers. The regulation also needs to control the service levels to ensure the level of service meets customer needs i.e. wheelchair access, blind access with dogs to name only two.

The regulation also has to control the number of service providers in order to provide a sustainable environment for the service providers. The current system fails on all these items.

Q3:I retired on a single pension early in 2016 and the lease fee from my Taxi plate which started out at \$1700.00 per month then sank to \$1200 per month when the Uber service ate into my lessee's earnings, I had to reduce the lease fee in order to keep him. Since then my perpetual Taxi plate has been taken from me by the Taxi Services commission with no compensation other than a one off payment for the effect of ride share on my business. In my opinion the removal of my perpetual Taxi plate without compensation amounts to theft at the highest level it has left me depending on loans from my family in order to survive.

Q4:My experience with the Taxi service Commission was limited to the usual taxi checks. I found them to have no problem jumping all over Taxi operators and drivers, (the phrase elephants crushing ants comes to mind) but completely ineffective at controlling the illegal activities of Uber for a number of years, whether this was by design or a lack of interest or political desire to obtain all the taxi plates at any cost in order to meet the demands for public transport with driverless cars in the future is up for debate.

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File1:

File2:

File3: