

Lilian Topic.

July 21



I would have liked to have been as articulate as Rosie Batty, none the less I will put my experiences down in writing in the hope they will be useful to others

my mother suffered terribly in the Aged Care System, often not given her pain relief, not cleaned or changed the very basic of rights she was not afforded

When Mum was dying the staff had no idea of Mum's condition. When Palliative Care were called at 6:30am by myself (the day Mum passed away) no message was passed on. Mum died with one of her four children by her side (staff couldn't determine if my mother had passed away they were checking her finger nails for signs of death) Palliative care arrived an hour and a half later. I did receive a written apology from Palliative care explaining it was a lack of communication this I found no consolation in, as it is a once in a life time experience, and I felt for a long time I had failed Mum. Also 3 years later when my father was dying very little had changed with the Palliative Care System, and Aged Care. Trained "Professional" Compassionate Staff is desperately needed.

Jolie Honeyman

