



Dr Vivian Waller
BA (Hons) LLB SJD

PO Box 13325
Law Courts VIC 8010

Telephone: 03 9480 2173

Mobile: 0409 517 639

Facsimile: 03 9011 6133

Email: vivian.waller@gmail.com

www.vivwaller.com.au

COPY

19 November 2009

Sr Pamela Molony
Province Leader, Sisters of Good Shepherd
PO Box 182
ABBOTSFORD 3067

Dear Sister Molony,

Re: **My Client Susan Lawrie**

I refer to your correspondence to Susan dated 16 September 2009 enclosing a deed of release.

I note that the Sisters of Good Shepherd have offered to resolve Susan's complaint (on an ex gratia basis and with a denial of liability) for the sum of \$4,000.00 plus up to \$1,000.00 in legal fees.

I am instructed by my client to offer to resolve her complaint for the sum of \$10,000.00 plus \$1,000.00 for her legal fees.

I note in particular that the physical and emotional mistreatment went on over a long period of time, being in excess of eight years. The medical material demonstrates that the mistreatment at St Aidan's had a profound and long lasting impact upon Susan's life that will never abate. She faces a lifetime of misery due to her mistreatment by some of the Sisters of the Good Shepherd. She has incurred, and will continue to incur, significant medical bills for the treatment of her anxiety and depression in the form of gap payments for medical treatment and in the form of payment for medication. The \$5,000.00 offered by the Sisters of Good Shepherd would not cover long term medical expenses let alone meet the requirement of a gesture of any pastoral concern.

Would you kindly consider amending the release to reflect the severity of Susan's condition and reforward the documents to my office? As Susan is now legally represented it would be appreciated if the Sisters of Good Shepherd and Mr Shane Wall would direct all communication to my office and not contact Susan directly.

Should you wish to discuss this matter please do not hesitate to my office on (03) 9480 2173 Monday – Friday 9:00 am – 5:00 pm.

Yours faithfully,

Dr. Vivian Waller
WALLER LEGAL