

# Presentation to the Inquiry into Public Hospital Performance Data



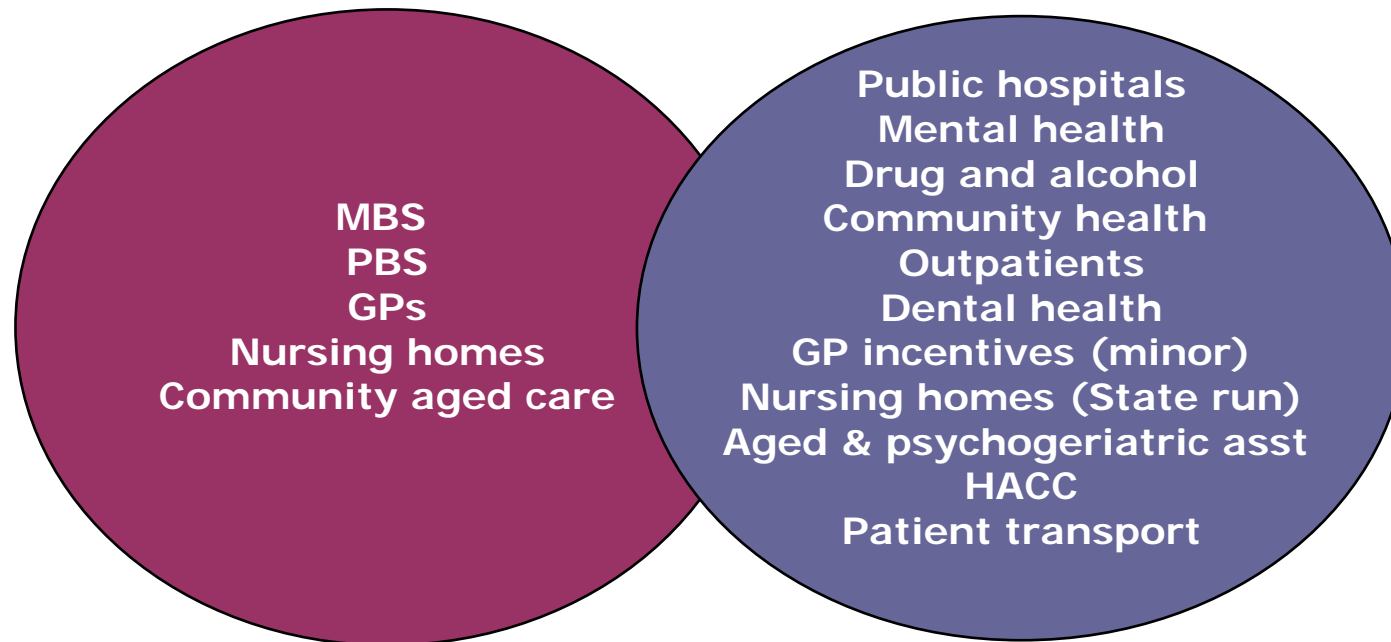
Fran Thorn  
Secretary  
Department of Health

# Department of Health representatives

- Ms Fran Thorn, Secretary
- Mr Lance Wallace, Executive Director, Metropolitan Health and Aged Care Services
- Prof Chris Brook, Executive Director, Rural and Regional Health and Aged Care Services
- Mr Paul Smith, Acting Executive Director, Mental Health and Drugs

# Australian Healthcare System

## Health and Aged Care Services



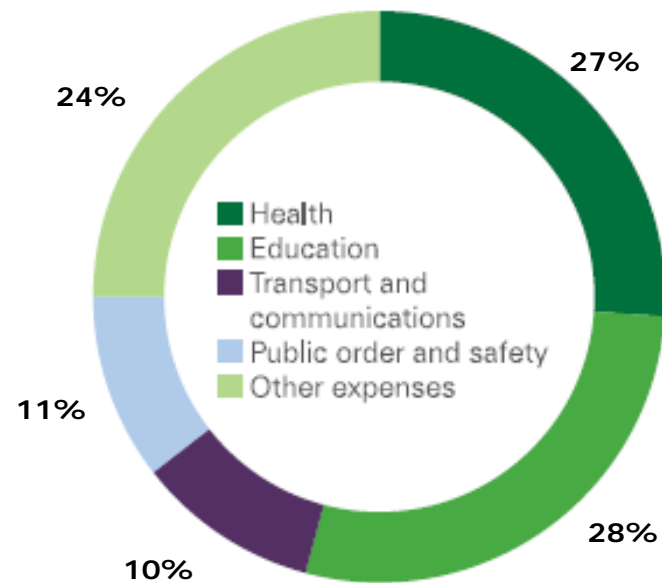
Key:

Cwlth

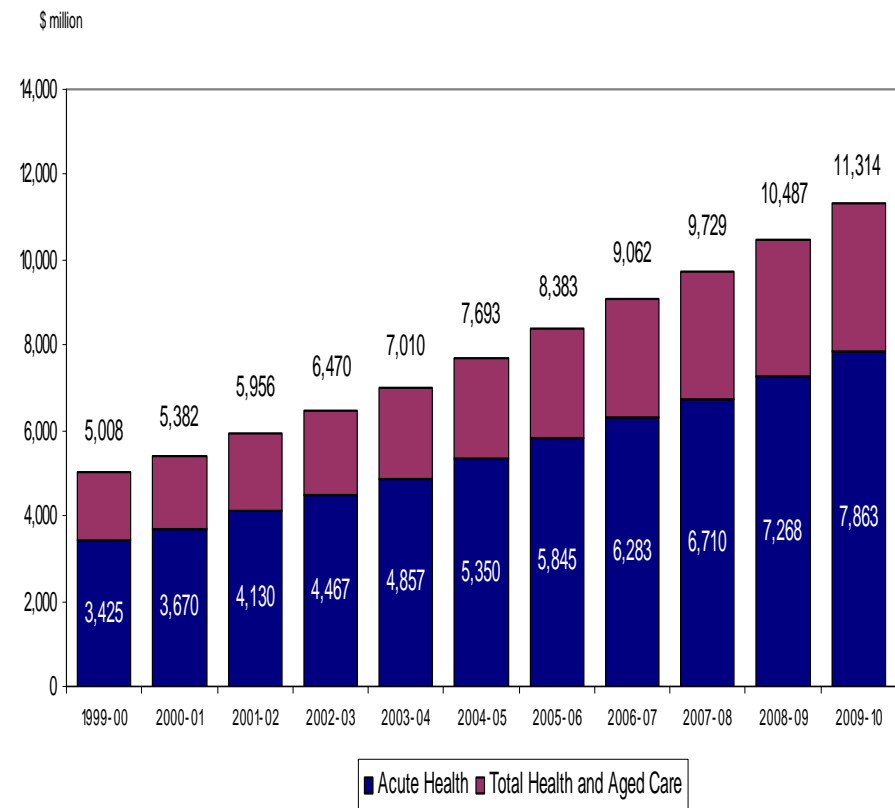
State

# Scale of funding for health services

Total Victorian Government expenditure 2009-10



Health and aged care services budget in Victoria 1999-00 to 2009-10



# Victorian Public Hospital System

- Over \$7.8 billion to be spent on acute health services in 2009-10
- 85 public hospitals providing acute admitted services throughout Victoria
- Over 6000 doctors and 29,000 nurses employed
- Estimated over 1.4 million patients admitted in 2008-09

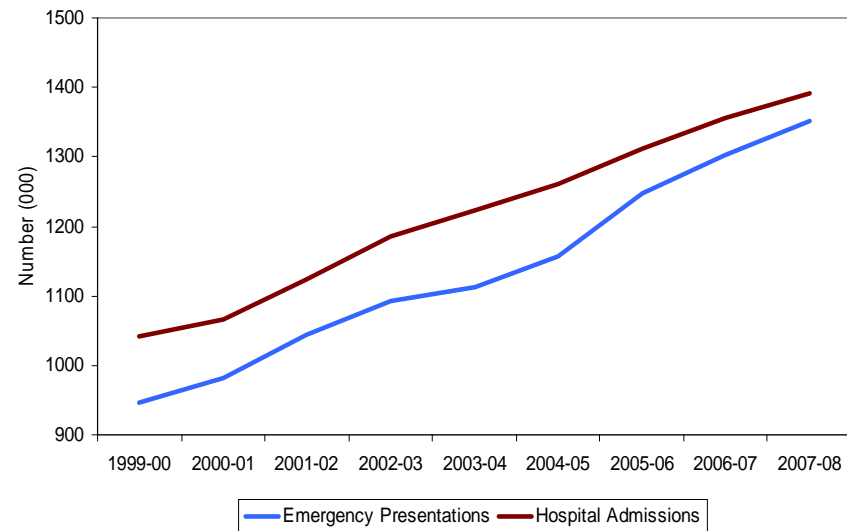
# Victoria's hospital governance model

- Devolved governance model
  - boards set the strategic directions within the framework of government policy
  - service mix for small rurals determined in collaboration with health service management and staff, regional office and local community
- Allows decision-making at the local-level
  - decisions are relevant to local circumstances and are able to be effectively and efficiently implemented

# Challenges facing our hospitals

- Hospitals have experienced significant demand pressures since 1999:
  - 34% more admissions
  - 43% more emergency presentations
  - 20% more specialist outpatient treatments
- Demand driven by a number of factors:
  - Demographic changes
  - Increase in chronic and complex disease
  - New technology and changing community expectations

Growth in public hospital services 1999-00 to 2007-08



# Improving sustainability and productivity

- In the face of increasing demand, hospital services must be provided within allocated resourcing
  - funding for hospitals is inevitably limited
  - health workforce shortages continue to be an issue throughout the world
- Hospitals are constantly evolving
  - standards and knowledge change over time
  - clinical practice and models of care change rapidly
- We are doing things better and smarter
  - improving service productivity
  - using progress in technology and knowledge efficiently and effectively
  - always looking for ways to improve

# Ongoing service innovation and reform

## **Keeping People Well**

- Go For Your Life!
- Nurse on Call
- Tobacco Strategy
- Health Communications
- Better Health Channel

## **At Risk/Low Acuity Patients**

- Super Clinics
- Care in Your Community
- Primary Care Partnerships
- Hospitals Admission Risk Program
- Diabetes management
- Integrated Cancer Services

## **Higher Acuity Patients**

- General Practitioner co-located clinics
- Alternative emergency department care models
- Elective Surgery Access Service – elective escalation models
- Private sector elective diversion
- Hospital in the Home

## **Critical Enablers**

- Casemix funding
- Workforce: Better Skills Best Care
- HealthSMART

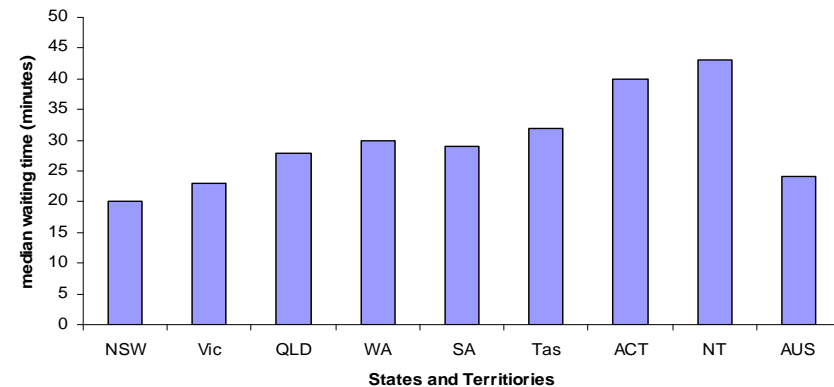
# Innovation and reform: Hospitals Admission Risk Program

- Established to develop preventive models of care for people with chronic and complex conditions
- Successfully reduced the growth rate in demand for acute services:
  - improved identification and proactive management of at risk patients
  - increased health system capacity
  - greater collaboration between services
- Benefits for patients:
  - improved health outcomes
  - empowerment through education and self-management strategies
  - individually tailored care
  - chance to stay at home for longer

# Creating a world class health system

- Overall, Victorians are in excellent health
- Our hospital's performance is among the best in Australia
- Patient satisfaction remains high

Median wait times in public hospital emergency departments 2007-08



Median wait times for elective surgery 2007-08

